

# Accessing CP-IS via the Summary Care Record Application



CP-IS via Spine applications at NHS sites



**Information and technology**  
**for better health and care**

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SCR and CP-IS Implementation and Business Change Managers

# Break-out session agenda

- **Introduction and context to:**
  - Child Protection - Information Sharing (CP-IS), and
  - Summary Care Record application (SCRa)
- **How SCRa works**
  - Access and smartcards, Spine portal, screen flows
- **What information can be available to users of SCRa**
  - PDS, FGM, CP-IS and SCR
- **Q&A session**

# Introduction and context

- **Sharing information effectively** across health and care settings is vital in protecting vulnerable children and young people and preventing further harm
- **Over 66,000 plans** (CPP, LAC & UCPP) already uploaded from social care systems across England
- Utilising SCRa provides health professionals **with instant access**
- Unscheduled care settings may be working with **no prior knowledge** of the child and may be only one of numerous such settings that the child has attended

# Introduction and context 2

- This is a **secure system** with clear rules governing access - only **authorised staff** involved with the care of a child can access the information
- Using SCRa health professionals can see if a child they are treating is **subject to a plan** and given the name of the responsible local authority and contact details
- Onus is on health professionals to **initiate a clinician to clinician conversation**
- Social care teams are **automatically notified** when a child in their care attends an unscheduled care setting

# CP-IS: A national system

*A **national system** that **connects local authorities'** child social care IT systems **with** those used by unscheduled healthcare settings (e.g. ED) in England, to provide **better care** and **earlier intervention** for **children** who are considered **vulnerable and at risk***



**Unscheduled care settings:** Emergency departments, walk-in centres, minor injury units, GP out of hours, maternity services, paediatric wards and ambulance services

# Introduction and context

- Included in the NHS Standard Contract 
- Links to Local Digital Roadmaps (LDRs) and STPs 
- Today's slides will guide you through the standard screens seen by staff viewing CP-IS information via the Spine Application called SCRa.





## **Accessing CP-IS via SCR Application (SCRa)**

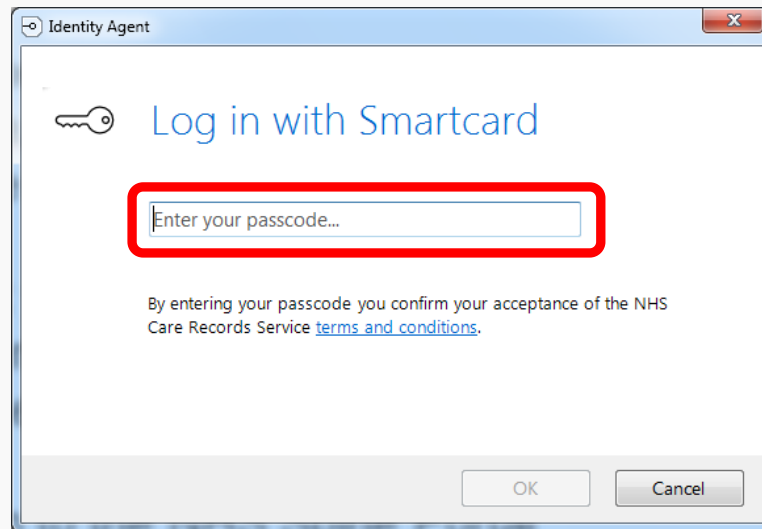
SCR Application (SCRa) and Summary Care Record

# Smartcard authentication

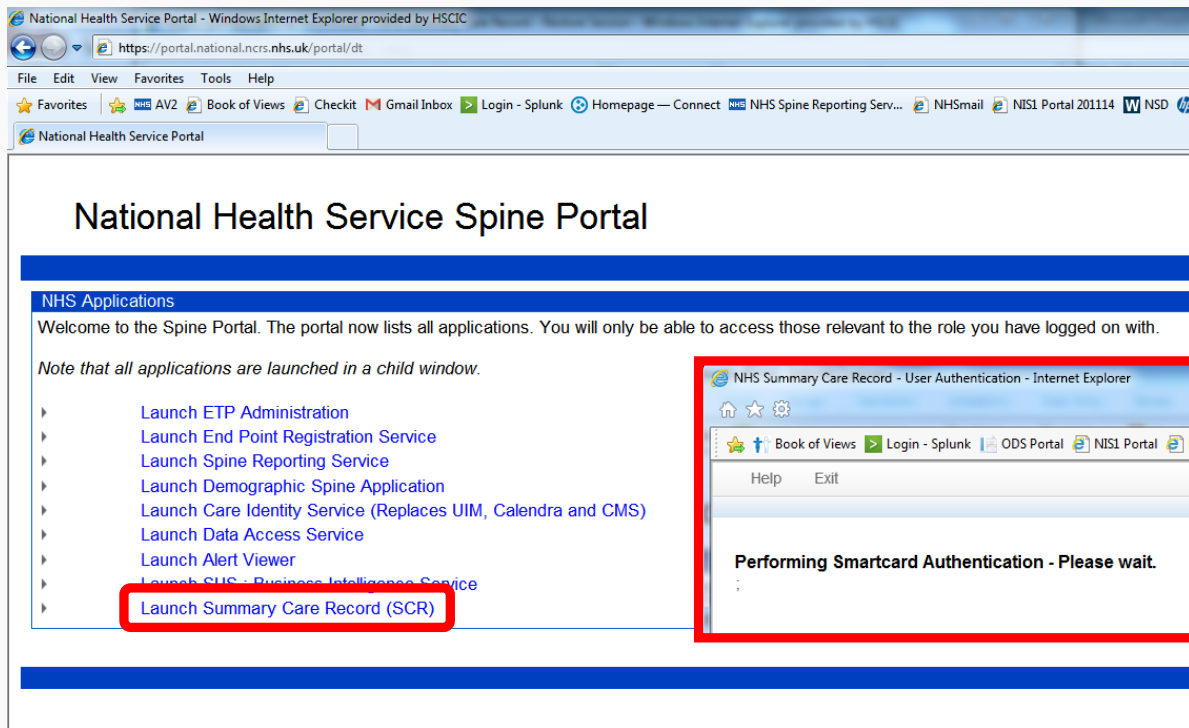
Whenever you use the SCRa, you are required to use your smartcard.

Insert your smartcard and enter your passcode and select your role.

Logon to the NHS Spine Portal  
<https://portal.national.ncrs.nhs.uk/portal/dt>



# NHS Spine Portal menu



The screenshot shows the NHS Spine Portal interface in a Windows Internet Explorer browser. The address bar displays the URL <https://portal.national.nhs.uk/portal/dt>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Favorites bar contains several icons, including NHS AV2, Book of Views, Checkit, Gmail Inbox, Login - Splunk, Homepage, NHS Spine Reporting Serv..., NHSmail, NIS1 Portal 201114, and NSD. The main content area is titled "National Health Service Spine Portal". Below this, a blue bar contains the text "NHS Applications". A welcome message states: "Welcome to the Spine Portal. The portal now lists all applications. You will only be able to access those relevant to the role you have logged on with." A note follows: "Note that all applications are launched in a child window." A list of applications is provided, each preceded by a right-pointing arrow. The applications are: Launch ETP Administration, Launch End Point Registration Service, Launch Spine Reporting Service, Launch Demographic Spine Application, Launch Care Identity Service (Replaces UIM, Calendra and CMS), Launch Data Access Service, Launch Alert Viewer, Launch NHS Business Intelligence Service, and Launch Summary Care Record (SCR). The last item, "Launch Summary Care Record (SCR)", is highlighted with a red rectangular box. To the right of the application list, a smaller screenshot of a child window is shown, also outlined in red. This window is titled "NHS Summary Care Record - User Authentication - Internet Explorer". It displays a navigation bar with icons for Book of Views, Login - Splunk, ODS Portal, NIS1 Portal, LIVE Portal, Checkit, and NHSE Local Digital Road... The main content area of this window displays the text "Performing Smartcard Authentication - Please wait."

National Health Service Spine Portal

NHS Applications

Welcome to the Spine Portal. The portal now lists all applications. You will only be able to access those relevant to the role you have logged on with.

Note that all applications are launched in a child window.

- ▶ Launch ETP Administration
- ▶ Launch End Point Registration Service
- ▶ Launch Spine Reporting Service
- ▶ Launch Demographic Spine Application
- ▶ Launch Care Identity Service (Replaces UIM, Calendra and CMS)
- ▶ Launch Data Access Service
- ▶ Launch Alert Viewer
- ▶ Launch NHS Business Intelligence Service
- ▶ Launch Summary Care Record (SCR)

NHS Summary Care Record - User Authentication - Internet Explorer

Book of Views Login - Splunk ODS Portal NIS1 Portal LIVE Portal Checkit NHSE Local Digital Road...

Help Exit Summary Care Record NHS

Performing Smartcard Authentication - Please wait.

# Find patient – PDS search

https://portal2.national.ncrs.nhs.uk/ - NHS Summary Care Record - Find a patient (basic) - Windows Internet Explorer provided b

Find a patient   Help   Exit   Summary Care Record **NHS**

## Find a patient

Please search for a patient by either entering their details or **NHS number**

Basic   Advanced

### Enter patient details

\* Denotes required field

\* Gender   ☐ Female   ☐ Male

First name  

\* Surname  

\* Date of birth    

Full postcode      [Address & Postcode Lookup](#)

### Find by NHS Number

\* Denotes required field

\* NHS Number

### Tips on finding a patient using Basic search

- [General search tips](#)
- [Surname tips](#)
- [Date tips](#)
- [First name tips](#)
- [Address finder tips](#)

Need more help?

[» Help with this screen](#)

[» Tell me more about searching](#)

 **Use of the NHS Summary Care Record is subject to confidentiality regulations. Some actions will raise a privacy alert.**

[» More about privacy alerts](#)

[Go to top](#)

# Find patient – advanced PDS search

https://portal2.national.nhs.uk/ - NHS Summary Care Record - Find a patient (advanced) - Windows Internet Explorer provide

Find a patient   Help   Exit   Summary Care Record **NHS**

## Find a patient

Please search for a patient by either entering their details or **NHS number**

Basic   **Advanced**

### Enter patient details \* Denotes required field

\* Gender   ☐ Female   ☐ Male   ☐ Not known  
☐ Not specified

First name  

\* Surname  

☐ Widen search for similar names or common misspellings  
⚠ Checking this box could significantly increase search time, and requires first name and/or postcode.

Postcode  

**Address & Postcode Lookup**  
You can also use this to search by full address

\* Date of birth from   to

Date of death from   to

GP Practice code or GP (GNC) code      **Don't know practice code?**

**Find**   Clear

### Tips on finding a patient using Advanced search

- [Advanced search tips](#)
- [Broaden search tips](#)
- [Narrow search tips](#)
- [Address finder tips](#)
- [GP practice finder tips](#)

Need more help?

- [» Help with this screen](#)
- [» Tell me more about searching](#)

**⚠ Use of the NHS Summary Care Record is subject to confidentiality regulations. Some actions will raise a privacy alert.**

[» More about privacy alerts](#)

# View CP-IS - confirm patient details

NHS Summary Care Record - Key demographic information - Internet Explorer

Find a patient Help Print Exit

Summary Care Record NHS

Donotuse XXTESTPATIENT DoB 29-Dec-2001 Female NHS 999 027 5831 GP Practice J82161 Address The Information Centre, 1 Trevelyan Square, Leeds, West Yorkshire, UNITED KINGDOM, LS1 6AE

Patient Details **Child Care Alert** FGM

**Key Demographic Information** Care Providers Contacts & Next of Kin Historical Information

✓ The patient has an SCR **View SCR**

**Name** View history Edit

Usual Name **MS [REDACTED] XXTESTPATIENT**  
Effective since 18-Mar-2016

Preferred Name Not recorded

Alias Not recorded

Other Names Not recorded

**Key Details** Edit

Gender **Female**

NHS Number **999 027 5831**

Date of Birth **29-Dec-2001**

Birth Order Not recorded

Place of Birth Not recorded

Language **English** (interpreter not required)

General Practice **J82161 - WESTLANDS MEDICAL CENTRE**

Consent to share **Express consent**

**Addresses** View history Edit

Usual Address **The Information Centre  
1 Trevelyan Square  
Leeds  
West Yorkshire  
UNITED KINGDOM  
LS1 6AE**  
Effective since 18-Mar-2016

Correspondence address Not recorded

Temporary address Not recorded

**Contact Information** View history Edit

Telephone **01234 567890** Main Home  
**01234 567890** Home (Secondary)

Email Not recorded

Fax Not recorded

Textphone Not recorded

Written communication Not recorded

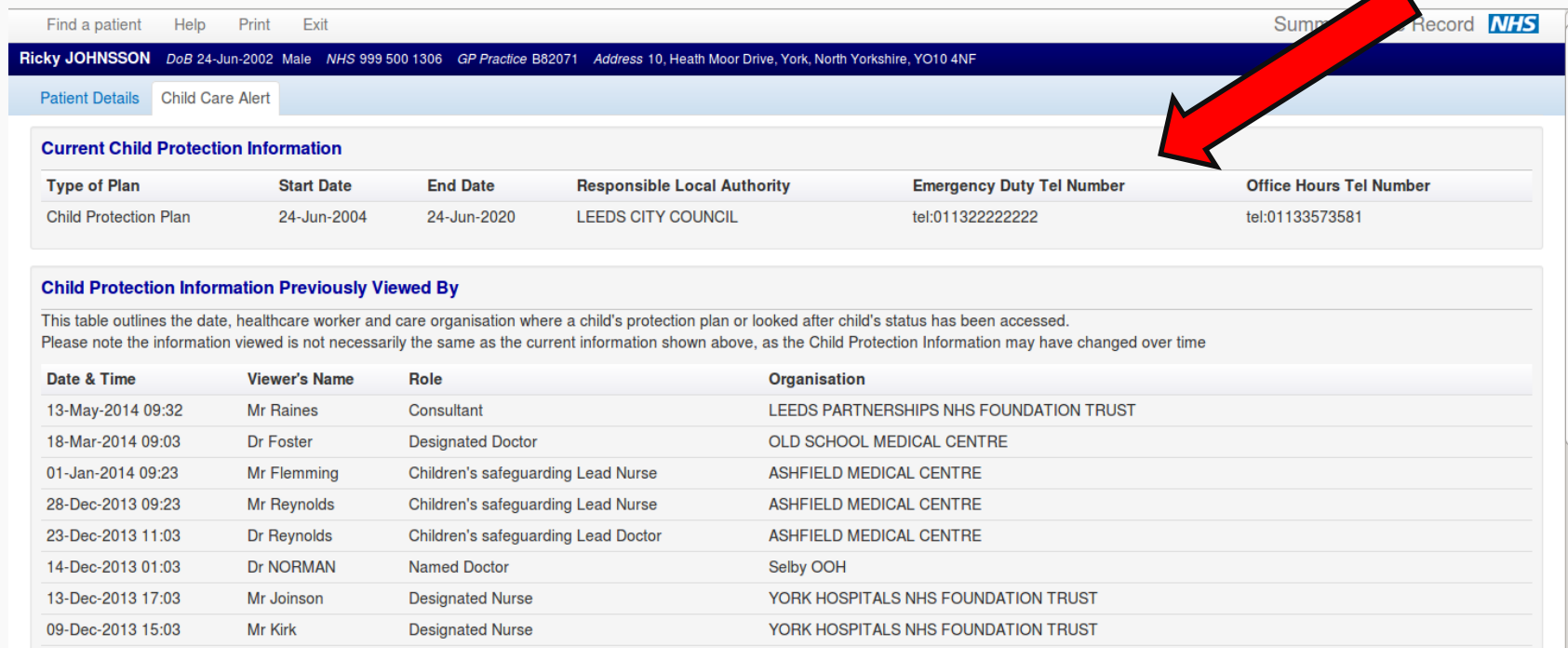
Contact preferences Not recorded

**Summary Care Record / Consent Preference**

CONFIDENTIAL: PERSONAL PATIENT DATA accessed by JORDAN, Robert - Systems Support Access Role - NHS CONNECTING FOR HEALTH (X09) Version: r.17-01.0.8.20170309115821

# Child Care Alert tab

If there are multiple plans present these will be presented in list form.



Find a patient Help Print Exit Summary Record **NHS**

**Ricky JOHNSON** DoB 24-Jun-2002 Male NHS 999 500 1306 GP Practice B82071 Address 10, Heath Moor Drive, York, North Yorkshire, YO10 4NF

Patient Details Child Care Alert

### Current Child Protection Information

| Type of Plan          | Start Date  | End Date    | Responsible Local Authority | Emergency Duty Tel Number | Office Hours Tel Number |
|-----------------------|-------------|-------------|-----------------------------|---------------------------|-------------------------|
| Child Protection Plan | 24-Jun-2004 | 24-Jun-2020 | LEEDS CITY COUNCIL          | tel:01132222222           | tel:01133573581         |

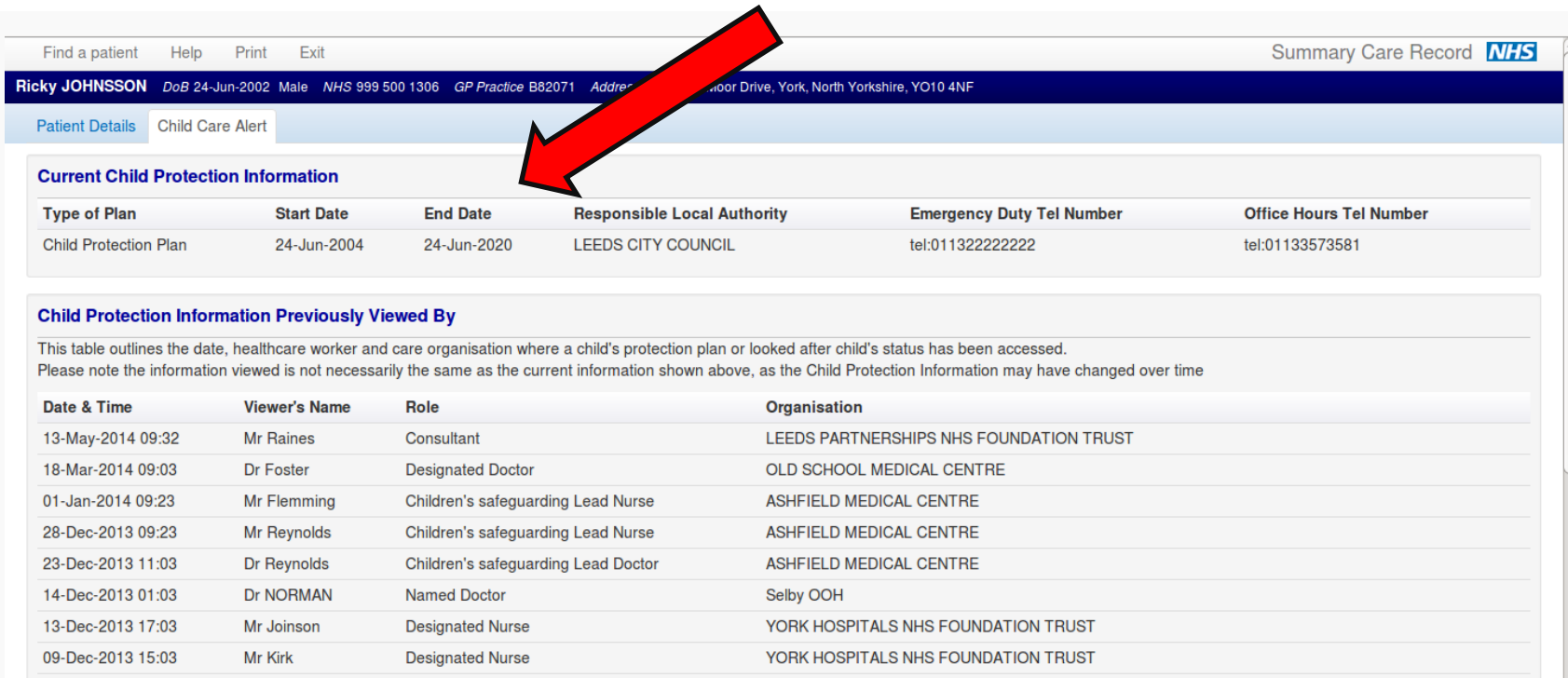
### Child Protection Information Previously Viewed By

This table outlines the date, healthcare worker and care organisation where a child's protection plan or looked after child's status has been accessed.  
Please note the information viewed is not necessarily the same as the current information shown above, as the Child Protection Information may have changed over time

| Date & Time       | Viewer's Name | Role                                | Organisation                            |
|-------------------|---------------|-------------------------------------|-----------------------------------------|
| 13-May-2014 09:32 | Mr Raines     | Consultant                          | LEEDS PARTNERSHIPS NHS FOUNDATION TRUST |
| 18-Mar-2014 09:03 | Dr Foster     | Designated Doctor                   | OLD SCHOOL MEDICAL CENTRE               |
| 01-Jan-2014 09:23 | Mr Flemming   | Children's safeguarding Lead Nurse  | ASHFIELD MEDICAL CENTRE                 |
| 28-Dec-2013 09:23 | Mr Reynolds   | Children's safeguarding Lead Nurse  | ASHFIELD MEDICAL CENTRE                 |
| 23-Dec-2013 11:03 | Dr Reynolds   | Children's safeguarding Lead Doctor | ASHFIELD MEDICAL CENTRE                 |
| 14-Dec-2013 01:03 | Dr NORMAN     | Named Doctor                        | Selby OOH                               |
| 13-Dec-2013 17:03 | Mr Joinson    | Designated Nurse                    | YORK HOSPITALS NHS FOUNDATION TRUST     |
| 09-Dec-2013 15:03 | Mr Kirk       | Designated Nurse                    | YORK HOSPITALS NHS FOUNDATION TRUST     |

# Child Care Alert tab

Access History Notifications will continue for 365 days after end date.



Find a patient Help Print Exit Summary Care Record **NHS**

**Ricky JOHNSON** DoB 24-Jun-2002 Male NHS 999 500 1306 GP Practice B82071 Address [redacted] Door Drive, York, North Yorkshire, YO10 4NF

Patient Details Child Care Alert

### Current Child Protection Information

| Type of Plan          | Start Date  | End Date    | Responsible Local Authority | Emergency Duty Tel Number | Office Hours Tel Number |
|-----------------------|-------------|-------------|-----------------------------|---------------------------|-------------------------|
| Child Protection Plan | 24-Jun-2004 | 24-Jun-2020 | LEEDS CITY COUNCIL          | tel:01132222222           | tel:01133573581         |

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# Child Care Alert tab

Find a patient Help Print Exit

Summary Care Record 

**Ricky JOHNSON** DoB 24-Jun-2002 Male NHS 999 500 1306 GP Practice B82071 Address 10, Heath Moor Drive, York, North Yorkshire, YO10 4NF

Patient Details Child Care Alert

**Current Child Protection Information**

| Type of Plan          | Start Date  | End Date    | Responsible Local Authority | Emergency Duty Tel Number | Office Hours Tel Number |
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| 23-Dec-2013 11:03 | Dr Reynolds   | Children's safeguarding Lead Doctor | ASHFIELD MEDICAL CENTRE                 |
| 14-Dec-2013 01:03 | Dr NORMAN     | Named Doctor                        | Selby OOH                               |
| 13-Dec-2013 17:03 | Mr Joinson    | Designated Nurse                    | YORK HOSPITALS NHS FOUNDATION TRUST     |
| 09-Dec-2013 15:03 | Mr Kirk       | Designated Nurse                    | YORK HOSPITALS NHS FOUNDATION TRUST     |

Up to the last 25 previous views of the child's CP-IS information is listed here

# Options for CP-IS access via SCRa

## 1. ADMINISTRATOR checks for CP-IS

- sees child care alert and clicks on tab
- prints information for clinicians

## 2. ADMINISTRATOR checks for CP-IS

- sees child care alert but do not click tab
- sets safeguarding alert on local patient record system
- clinician sees alert and will access CP-IS directly on spine

## 3. CLINICIAN checks for CP-IS information directly

- triage nurse, ED doctors, safeguarding team

# View SCRs - confirm patient details

NHS Summary Care Record - Key demographic information - Internet Explorer

File Edit View Favorites Tools Help

Login - Splunk CheckIt Delve DIR & Downloads SCR Deployments Homepage — Connect Google maps - Google Maps Web Slice Gallery CCG boundaries map INPS v2.1 Roll Out LIVE Portal NIS1 Portal CCG lookup tool Allies

Find a patient Change role Help Print Exit Summary Care Record **NHS**

**Sean ELDRIDGE** DoB 29-May-1945 Male NHS 945 438 0648 GP Practice B81632 Address 11 Oaklands, Bradford, UNITED KINGDOM, BD10 8RG

Patient Details

Key Demographic Information GP & Care Providers Contacts & Next of Kin Historical Information

✓ The patient has an SCR [View SCR](#)

⚠ This record may contain incomplete information. Please see items identified below

**Name** [Edit](#)

Usual Name **Mr Sean Eldridge**  
*Effective since 05-Dec-1975*

Preferred Name *Not recorded*

Alias *Not recorded*

Other Names *Not recorded*

**Key Details** [Edit](#)

Gender **Male**

NHS Number **945 438 0648**

Date of Birth **29-May-1945** 11:15

Birth Order **First**

Place of Birth *Not recorded*

Language *Not recorded*

General Practice **B81632 - DR AK MAJUMDER**

Consent to share **Implied Consent**

**Addresses** [View history](#) [Edit](#)

Usual Address **11 Oaklands  
Bradford  
UNITED KINGDOM  
BD10 8RG**  
*Effective since 11-Aug-2014*

Correspondence address *Not recorded*

Temporary address **23 dale  
te  
UNITED KINGDOM  
SS**  
*Effective from 27-Oct-1990 to 23-Oct-1997*

**45 oakland drive  
ipswich  
UNITED KINGDOM  
IP3 1AB**  
*Effective from 27-Oct-2011 to 23-Oct-2014*

● **8947 leafy lane  
silver oak tree  
UNITED KINGDOM  
EX411A**

CONFIDENTIAL: PERSONAL PATIENT DATA accessed by JORDAN, Rob - Phlebotomist - HEALTH AND SOCIAL CARE INFORMATION CENTRE Version: r.16-03.0.2.20160413143023

100%

# Permission to view screen

NHS Summary Care Record - Access Management - Internet Explorer

File Edit View Favorites Tools Help

Login - Splunk Checkit Delve DIR & Downloads SCR Deployments Homepage — Connect Google maps - Google Maps Web Slice Gallery CCG boundaries map INPS v2.1 Roll Out LIVE Portal NISL Portal CCG lookup tool Allies

Find a patient Change role Help Exit Summary Care Record NHS

Sean ELDRIIDGE DoB 29-May-1945 Male NHS 945 438 0648 GP Practice B81632 Address 11 Oaklands, Bradford, UNITED KINGDOM, BD10 8RG

## NHS Summary Care Record Access Management

STOP. Has this patient given you permission to view their Summary Care Record?

**Yes**  
View record

**No**  
Access refused

The usual legal ethical and professional obligations apply when accessing a patient's clinical record.

**Emergency Access**

>> Provide more information about the access (Optional)

>> View this patient's demographic details

>> Find a new patient

**Use of the NHS Summary Care Record is subject to confidentiality regulations. Some actions will raise a privacy alert.**  
>> More about privacy alerts

- Permission to view (PTV) for each SCR must be asked of the patient prior to viewing the record.
- Local processes must be followed.

# Patient has opted out (or there is no SCR)

The following message will be presented to the end user.

Find a patient Change role Help Print Exit Summary Care Record **NHS**

**Kumar PRAVEEN** DoB 01-Jan-1990 Male NHS 945 362 1978 GP Practice P83008 Address 1, Lilburn close, Ramsbottom, BURY, UNITED KINGDOM, B91 3DL

Patient Details

Key Demographic Information GP & Care Providers Contacts & Next of Kin Historical Information

**Name** [View history](#) [Edit](#)

Usual Name **Kumar Praveen**  
*Effective since 16-Jul-2014*

Preferred Name *Not recorded*

Alias *Not recorded*

Other Names *Not recorded*

**Key Details** [Edit](#)

Gender **Male**

NHS Number **945 362 1978**

Date of Birth **01-Jan-1990**

Birth Order *Not recorded*

**Addresses** [View history](#) [Edit](#)

Usual Address **1 Lilburn close Ramsbottom BURY UNITED KINGDOM B91 3DL**  
*Effective since 16-Jul-2014*

Correspondence address *Not recorded*

Temporary address *Not recorded*

**Contact Information** [Edit](#)

Telephone *Not recorded*

**✖ The patient does not have an SCR**

**✖ The patient does not have an SCR**

# Example SCRs

Below are a number of examples from SCR Application (SCRa) with and without additional information present;

- **Standard Core SCR**



- **Additional Information SCR**



**NB:** Express patient consent is required at the patient's registered GP practice for the additional information to flow onto the SCR.

# Female Genital Mutilation

- Female Genital Mutilation Risk Indication System (FGM RIS) is also available on a patient's PDS record (<18yrs).

The screenshot shows the NHS Summary Care Record interface. On the left, the 'Key Demographic Information' tab is selected, displaying patient details for 'MS Donotuse XXTESTPATIENT'. A red arrow points from this tab to the 'FGM' tab on the right. The 'FGM' tab shows a green success message: 'Successfully added FGM indicator'. Below this, the 'Female Genital Mutilation Risk Indication System' section displays a warning: 'There is a potential risk of Female Genital Mutilation associated with this child.' It also provides 'FGM Risk & Safeguarding Guidance' and shows the 'FGM Risk Assessment Date' as '09-Sep-2015' and the 'Recorded Date/Time' as '09-Sep-2015 12:13'. A blue button labeled 'Remove FGM Risk Indicator' is visible at the bottom right.

NHS Summary Care Record - Key demographic information - Internet Explorer

Find a patient Help Print Exit Summary Care Record NHS

Donotuse XXTESTPATIENT DoB 29-Dec-2001 Female NHS 999 027 5831 GP Practice J82161 Address The Information Centre, 1 Trevelyan Square, Leeds, West Yorkshire, UNITED KINGDOM, LS1 6AE

Patient Details Child Care Alert FGM

Key Demographic Information GP & Care Contacts & M

Name

Usual Name MS Donotuse XXTESTPATIENT  
Effective since 23-Feb-2015

Preferred Name Not recorded

Alias Not recorded

Other Names Not recorded

Key Details

Gender Female

NHS Number 999 027 5831

Date of Birth 29-Dec-2001

Birth Order Not recorded

Place of Birth Not recorded

Language English Interpreter not required

General Practice J82161 - WESTLANDS MEDICAL CENTRE

Consent to share Express consent

Patient Details FGM

Successfully added FGM indicator

Female Genital Mutilation Risk Indication System

⚠ There is a potential risk of Female Genital Mutilation associated with this child.

FGM Risk & Safeguarding Guidance for identifying when a girl (including an unborn girl) may be at risk of Female Genital Mutilation can be found on the [www.gov.uk](http://www.gov.uk) website

FGM Risk Assessment Date 09-Sep-2015

Recorded Date/Time 09-Sep-2015 12:13

Remove FGM Risk Indicator

The background of the slide is an abstract composition of numerous bright blue and white light streaks and bokeh circles, creating a sense of motion and depth. These elements are layered over a dark blue gradient.

**Any questions?**

A background image showing two healthcare professionals, a woman and a man, in a clinical setting. The woman is in the foreground, smiling, and the man is behind her, also smiling. They are both wearing blue NHS uniforms.

**CP-IS homepage**

[www.digital.nhs.uk/cpis](http://www.digital.nhs.uk/cpis)

[cpis@nhs.net](mailto:cpis@nhs.net) [sharronlivesey@nhs.net](mailto:sharronlivesey@nhs.net)

**SCR homepage**

[www.digital.nhs.uk/summary-care-records](http://www.digital.nhs.uk/summary-care-records)

[scr.comms@nhs.net](mailto:scr.comms@nhs.net) [robert.jordan2@nhs.net](mailto:robert.jordan2@nhs.net)

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**for better health and care**